



# TRAILS OF INDOCHINA

*Artisans of bespoke journeys to  
Southeast Asia & beyond*

*Small Group Departure*

CULTURE, HERITAGE  
& CRUISING



## ITINERARY MAP & OVERVIEW



Trip Type:	Small Group Departure
Number of Guests:	Group of 5 – 10 Travellers
Room Type:	Single/ Double/ Twin Rooms
Travel Dates:	05 Nov 2017 - 18 Nov 2017 03 Dec 2017 – 16 Dec 2017
Travel Style:	Culture and Leisure
Destinations:	Vietnam and Cambodia

Date	Location	Accommodation (link)
Day 1 – Day 3	Hanoi	Sofitel Legend Metropole Hanoi
Day 3 – Day 4	Halong	Jasmine Cruise
Day 4 – Day 7	Siem Reap	Park Hyatt Siem Reap
Day 7 – Day 11	Siem Reap – Phnom Penh	Jahan Cruise
Day 11 – Day 12	Phnom Penh	Raffles Hotel Le Royal
Day 12 – Day 14	Saigon	The Reverie
Day 14	Saigon	Departure for home







## DAY 1 - HANOI

### Arrival

Upon arrival, as soon as you deplane, our Immigration Officer will meet you at the end of the jet bridge (or at the entrance of the terminal if there is no jet bridge), holding a signboard with your name(s) on it. The officer will assist you with immigration procedures. For those who already obtained their Vietnam visa, the estimated time to clear immigration is approximately 15-20mins per person. For those applying for a visa on arrival, the estimated wait time for the visa is usually 30mins, depending on the number of guests in the queue. (FYI: there is only one visa-on-arrival counter at Noi Bai Airport)

After clearing immigration, our Immigration Officer will escort you to the baggage claim to collect your luggage and introduce you to your guide who will be waiting outside the terminal.

**Meals: None**

**Accommodation: Sofitel Legend Metropole Hotel/ Premium Room**

**Address: 15 Ngo Quyen Street, Hoan Kiem District**

**Tel: 84 24 3826 6919. Fax: 84 24 3826 6920**





### DAY 2 - HANOI

#### Full Day City Tour with Cyclo Ride & Cultural Talk with Dr. Dao Duc

Explore the charming city of Hanoi, often referred to as the 'Paris of the East', with its yellow ochre colonial buildings, tree-lined boulevards and scenic lakes. Visit outside the historic Ho Chi Minh Mausoleum, an imposing monument of marble and granite built to house the preserved body of beloved Vietnam leader Ho Chi Minh, affectionately known to the Vietnamese as "Uncle Ho".

Visit the One Pillar Pagoda, a Buddhist temple built in 1049 of wood in the shape of a lotus blossom and set on a single stone pillar. Continue on to Ho Chi Minh's House nearby, a simple wooden house in a tranquil setting where Ho Chi Minh lived and worked. Some of his belongings are on display and visitors can walk up the steps to see his bedroom.

Next, enjoy cultural talk with Dr. Dao Duc, Vice Editor and researcher on folk culture review at the Institute of Cultural Studies, Vietnam Academy of Social Sciences (VASS), who has lived through the war era, the strict Communist era and the present modernization of Vietnam. He graduated with an M.A. in Anthropology from University of Washington with a focus on Vietnamese Religious Practice HYI. He has studied in the States for nearly 10 years and then moved to Australia. He has deep knowledge on Vietnamese Cultures, history & ethnic research. Participate in a 45-minute presentation on Vietnamese history spanning three thousand years and the varied aspects of Vietnamese culture. This is also a great opportunity to find out how he introduces the nation's culture and his life experiences to the world.

Afterwards, visit the Temple of Literature, Vietnam's first national university built in the late 11th century. The picturesque temple is an example of well-preserved traditional Vietnamese architecture and is featured on the back of the 100,000 Vietnamese dong banknote.

In the afternoon, visit the Hoa Lo prison ("Hanoi Hilton") and learn about the decades preceding its use as a place for holding American POWs. It was used by the French to imprison Vietnamese patriots. Drive back to central Hanoi for a 1hr cyclo tour through the famed Old Quarter known for its '36 streets of 36 wares' named after the original 36 artisan guilds that date as far back as the 13th century. Explore the fascinating maze of back streets, fronted by narrow houses known as "tunnel" or "tube houses", built to avoid taxes based on the width of their frontage onto the street, a wonderfully eclectic glimpse into Hanoi street life.

Conclude the day by watching an entertaining water puppet performance, a uniquely northern Vietnamese art form said to have originated in the flooded rice fields of the Red River Delta. The show uses colourful wooden puppets to depict scenes of rural life and episodes of national history set to music.

**Meals: Breakfast**

**Accommodation: Sofitel Legend Metropole Hotel/ Premium Room**



### **DAY 3 - HANOI - HALONG BAY** **Overnight Cruise on Halong Bay**

Depart for a 3.5hr journey to Halong Bay stopping for a break at Dai Viet Center - the best place to stop and stretch your legs en route. On arrival in Halong Bay, board your deluxe junk, settle into your cabin and prepare your appetite for an enjoyable lunch on deck.

In mid-afternoon visit the mysterious Tien Ong Cave - a wide cave but short entrance which is said to resemble the shape of frog's mouth. In 2007 a team of Vietnamese archeologist conducted extensive research which led to the discovery of human bones and artifacts dating to 10,000 - 8,000BC, and then continue to Cua Van area. It was once the fishing village, however most of them have moved on land for their children's future due to the lack of education system and access to vital information. Head back to the boat, participate in a cooking demonstration with the chef or enjoy sunset on the top deck before dinner.

**Meals: Breakfast, Lunch, Dinner**

**Accommodation: Jasmine (Join-in boat)/ Private Deluxe cabin**

### **DAY 4 - HALONG BAY - SIEM REAP** **Travel Halong Bay to Siem Reap**

Rise early and greet the day with another refreshing Tai Chi demonstration on the upper deck. Then it is time for an early morning swim - in the Bay. By tender boat we bring the guests to a natural white sandy stretch. Sporty ones can also climb up to a hill top to have a last view from above over Halong Bay before we return to the boat and cruise slowly back to Halong City. During our trundle breakfast is served before we arrive at the jetty in late morning. Disembark at Heritage Line Lounge in Tuan Chau New Marina

Transfer back to Noi Bai airport for your onward flight to Siem Reap

Upon arrival inside the arrival terminal, look for our Representative who will be holding a signboard with your names on it. Our Representative will collect your passport, visa fee (if it is not paid), and one passport photo for the visa before leading you to the baggage claim where you can collect your luggage by the time you have collected your bag your visa should have been processed and your passport returned. Then, our representative will accompany you to meet the guide, who will be waiting outside the arrival terminal. Transfer to your hotel for check-in.

**Meals: Breakfast, Snack**

**Accommodation: Park Hyatt Siem Reap/ Park Room**

**Address: Sivutha Boulevard**

**Tel: 855 63 21 1234/ 855 6396 3456. Fax: 855 63 96 6001**

**DAY 5 - SIEM REAP****Well Off the Beaten Track & Dinner with Apsara Performance**

Wake up early and transfer by private vehicle to the West Gate of Angkor Wat from where the sunrise can be best observed. Enter the temple complex. Angkor Wat (early 12th century) is surrounded by a 190 metre wide moat 1.5 kilometres by 1.3 kilometres and is claimed to be the largest religious building in the world. It is certainly one of the wonders of the ancient world. You will be amazed by the sheer size of the temple, which took 30 years to construct & used the labours of upto 300,000 workers. Angkor Wat was built as the earthly representation of the universe with its' central tower symbolising Mt Meru which, Hindus believe, is at the centre of the Universe.

Return to your hotel for breakfast.

Drive to visit Banteay Kdei built between the 12th and 13th centuries. The ruined condition of the temple in no way detracts from the grandeur of this walled temple. Banteay means fortified monastery and refers to the double wall surrounding it. Continue to Ta Prohm, this beautiful temple, built in 1186 as a Buddhist temple dedicated to the mother of Jayavarman VII, is one of Angkor's jewels and is overgrown with fig trees, giving a haunting yet exotic atmosphere. The magnificent roots of the trees have merged over the centuries with the temple's huge stone blocks, creating a 'forgotten city' feeling.

Pause at Ta Keo, which would have been the finest temples in Angkor had it been completed. A short distance further are the twin temples of Chau Say Tevoda and Thommanon.

Drive to Angkor Thom, not a temple, but an entire walled city of 9 sq km and served as the ancient royal Capital of the Khmer Empire from approx. 1181. With a probable population of 1 million, it was far bigger and grander than any city in Europe at the time. Your guide will take you to the Terrace of the Elephants and the Terrace of the Leper King. The centre piece of Jayavarman VII's Capital is the Bayon temple and, as you approach, you will notice the 216 giant, enigmatic, smiling faces looking into every direction.

Return to the South gate where you will board a small, private boat out to Prasat Chrung Temple to watch the amazing sunset.

Tonight, we take you to one of the few places in town where you will savour delicious Khmer cuisine and have the privilege to watch a live Apsara Dance Performance by the top Apsara dancers of Siem Reap.

Situated in the serene gardens of the most iconic hotel in Cambodia, enter the Apsara Terrace by way of traditional Cambodian boundary stones with imposing wooden gates and enjoy a majestic performance with Cambodian dances and Khmer martial arts. The performance is viewed with a selection from the pan-Asian barbeque cuisine At Raffles Grand Angkor.

**Meals: Breakfast, Dinner**

**Accommodation: Park Hyatt Siem Reap/ Park Room**





### DAY 6 - SIEM REAP Cookery & Philanthropy

All across Asia, food is at the very heart of every single person's day. As the average Cambodian makes \$3 per day, the means and ways of eating fresh healthy & seasonal food are at the forefront of every meal time.

Today you will be part of a culinary experience, creating some of Cambodia's most fashionable & iconic dishes, while engaging with the day to day lives of its people. Starting out from the private farm, with your Chef, you will view the range of different vegetables, available in the season growing fresh & organically. Your Chef will explain to you the key ways in which they filtrate water, tend to their crops and create the perfect harvest!

A small journey onwards, will take you to a very local and completely tourist free village, where you will be the highlight of the villagers day! Walking with the chef to explore local traditions, weave past market traders & view the range of produce, selecting key ingredients to use in your class. Furthermore, the experience will engage with the locals in need, through a generous donation. Together with your chef, you will select a basket of harvest & dried goods for you to present to the Head Villager, as a kind offering in their day to day lives; giving back in the purest & simplest way! Taking tea, or sugar cane juice in the Village in a simple cafe, you will get a real feel of the true lives of the Khmer.

Returning back to the farm, your Chef will then lead you through the remarkable ingredients used to make your 3 course lunch. Preparing at your own station, while he talks you through the methods used to create each dish.

Have fun with learning about the new vegetables, creating the sauces & tasting as you go, the experience can be as advanced, or as Chef led as you wish! Afterwards you will eat your lunch, at the Farm House and enjoy the fruits of your labor in a truly philanthropic, engaging experience in Cambodia.





## DAY 6 - SIEM REAP

### Afternoon Art Tour

In the afternoon, discover Siem Reap's artistic side with a visit to several of the best workshops and galleries.

Artisans d'Angkor, our first stop, has developed from the ambitious belief that it is possible to revive ancient Khmer Arts & Crafts while improving the lives of thousands of people living in rural areas. Not only has Artisans d'Angkor become a company dedicated to the preservation of traditional Khmer skills in silk-making, stone and wood carving, lacquering, silverware and painting, but it is also an organization committed to promote the development of individuals and secure their future by the means of education and welfare. Today, their 1,300 employees are proud to show that Cambodian handicraft is still alive and more creative than ever.

Continue to Theam's House. At 11 years old, Theam was among the flood of Cambodian refugees who arrived in France in 1980. After receiving a sound artistic and technical education in interior design in Paris, Theam set aside his dreams and journeyed to the place he had fled from 15 years ago. He is one of the few overseas-educated Cambodians who are helping revive the Khmer craft sector. He now has launched a new art project that includes training a team of protégé artisans' apprentices while he embarks on a new creative journey of his own painting. He converted his personal house to a real working space dedicated to the creation and promotion of Cambodian arts & crafts including lacquers, painting, and sculpture, with pieces that are uniquely expressive while also maintaining a strong Khmer ethic.

Later check out one of the best photo galleries in town. American photographer John McDermott first came to Angkor in 1995 to witness a total eclipse of the sun. Inspired by the surreal, otherworldly light of the eclipse, he returned again and again over the next several years to create a definitive artistic portrait of the ancient Khmer temples. He now lives with his wife and young son in Siem Reap, where he founded three galleries that exhibit the work of Cambodian artists and photographers working across Asia. John McDermott's work is on display as part of the permanent collection at the National Museum in Phnom Penh, Cambodia. His photographs are held in private collections worldwide and have been printed in numerous books and publications, including Time, Newsweek, The International Herald Tribune, and The New York Times. He continues to photograph projects around the world. Later, return to your hotel.

**Meals: Breakfast, Lunch**

**Accommodation: Park Hyatt Siem Reap/ Park Room**







## DAY 7 - HERITAGE LINE'S THE JAHAN CRUISE Embark on The Jahan Cruise / Siem Reap - Tonle River

Meet your guide in the lobby hotel to transfer to Jahan's meeting point before moving to Jahan cruise.

We gather in the morning at our welcome lounge in Siem Reap. Lean back with a drink as our staff welcomes you and collects your details for the boarding. We bid farewell to the iconic sight of Ankor and travel a short distance to the pier at the Tonle Lake. By local boat we transfer to our beautiful ship and the crew warmly welcomes you on board. While you check in to your prepared staterooms the ship sets sail and your fascinating journey on the Mighty Mekong can begin. You have lunch on board during the vessel gently glides over the Tonle Lake. The lake can only be crossed during high water season (approx. from End-July to Mid-November). Let your soul float and your eyes wander while the boat makes its way across.

After lunch our expert guides offers a presentation about the "Geography of the Mekong and Tonle Sap". In the afternoon we serve a high tea at the open bar. Enjoy your cruising day onboard, relax on your balcony or relish a spa treatment before dinner. The boat moors in the Tonle River. You can join our evening cinema session (offered every night) featuring selected classic movies.

**Meals: Breakfast, Lunch, Dinner**

**Accommodation: The Jahan Cruise (Shared Boat)/ Private Superior Cabin**



**DAY 8 - HERITAGE LINE'S THE JAHAN CRUISE****Kampong Chhnang – Kampong Tralach – Kampong Cham**

Wake up early to witness this spectacular water-world in the break of dawn. Our morning Tai Chi class has the perfect backdrop today. Breakfast buffet is served in the restaurant.

We are now at Kampong Chhnang, Cambodia's "water world", where everything is on sticks balanced on water rich soil. This is the most fascinating cruise part in Cambodia. We take a local boat to the shore. With mini buses we head to a rural village nearby and go on a walking tour. Our guides introduce the village specialities – Khmer style pottery and the making of palm sugar. Definitely you should bring home some.

Before returning to the boat we explore the local floating villages and wetlands of the region. Back on board lunch is served while the cruise continues with a languid meander along the Tonle River towards Kampong Tralach. A Monks' blessing ceremony on board will deliver spirits and wishes for our health and prosperity for all. Gliding through leafy swaths of this jungle-like landscape we reach Kampong Tralach. Cacophonous children waive enthusiastically while bringing their livestock for a bath in the meandering river. Live to see all this life - which is so much different than ours - by a local ox cart ride.

Back on board we sail downstream, passing the confluence of Tonle River and Mekong. We anchor mid-river and you can enjoy dinner in the dining hall.

**Meals: Breakfast, Lunch, Dinner**

**Accommodation: The Jahan Cruise (Shared Boat)/ Private Superior Cabin**





## DAY 9 - HERITAGE LINE'S THE JAHAN CRUISE

### Kampong Cham - Okhna Tey - Phnom Penh

After a sumptuous breakfast, we travel by bus to a local school to understand more about the education of the young Cambodian generation (the project is funded by an NGO). Those children here are always excited to show their skills in music and art and will bathe you in smiles upon your applause.

We continue by road to arrive at the enchanting pre-Angkorian temple of Wat Hanchey (7th century). This small complex sits on a hill top right on the shore with breath-taking views on the Mekong. After some refreshment back on the ship we serve lunch.

During the afternoon our staff is keen to show you the variety of traditional Khmer fashion. Watch the riverbank life along the Mekong during our high tea as the ship proceeds to its next stop. We arrive at the Island of Koh Okhna Tey. This spot in the middle of the Mekong owns its fame for the manufacturing of high class silk products. By tuk tuk we explore the island with its workshops and learn how silk is processed from its source, provided by little silkworms, to a final top quality product made of original Cambodian silk.

After some additional cruising time the boat arrives and docks at the pier of Phnom Penh. Feel free to have your first exploration by yourself after dinner. Stroll along the river promenade and watch the locals chit-chatting, selling odds and ends or have a drink in one of the numerous bars (kindly inform our crew once you are leaving the ship on your own).

**Meals: Breakfast, Lunch, Dinner**

**Accommodation: The Jahan Cruise (Shared Boat)/ Private Superior Cabin**







## DAY 10 - HERITAGE LINE'S THE JAHAN CRUISE Phnom Penh

Welcome to Phnom Penh - the once called Paris of the East. Despite its rapid development, it has retained a lot of its rustic charm and elegance. It is an amazing town to bespeak centuries of incredible history and culture which can still be felt at many street corners.

We start with a full sight-seeing tour right after breakfast. By bus we visit the Killing Fields at the outskirts of the city and after the centrally located prison "S21". Both historic sites display the sad and cruel chapter of Khmer history when once the Khmer Rouge ruled the country with terror and suppression. Those places have merely changed much since the horrific time back in the early seventies and so it can be heart wrenching.

There is the alternative to explore the city during the morning by your own pace individually before re-joining the group. Lunch will be in a nice restaurant in town.

Our exploration of Phnom Penh focuses afterwards on the fascinating cultural heritage of Phnom Penh. The golden edifice of the Royal Palace with its Silver Pagoda and the exceptional Khmer crafts at the National Museum are the afternoon highlights. The day trip ends with a "cyclo" ride back to the ship through the bustling streets of downtown Phnom Penh.

Take some rest in your spacious cabin or join other fellow passengers at the bar for some refreshing drinks before our capturing evening activities start. It begins with a variety of cocktails served on the sun deck or at the open bar. We move to the lounge which is set up for a captivating lecture about Cambodian modern history, held by a professor of the Royal University of Phnom Penh. Definitely among the highlights of this cruise to receive knowledge out of first hand as our lecturer had a private relation to the former King of Cambodia and many other high ranking politician. After the lecture a feast of barbecue dinner on the sun deck commences.

The dinner is accompanied by an Apsara dance performance. You have to witness the brilliance and richness of this dance along with the soothing sounds of traditional music. As the evening unwinds enjoy your supper with a good glass of wine and marvel at the skyline of Phnom Penh and the calming flow of the Tonle River.

**Meals: Breakfast, Lunch, Dinner**

**Accommodation: The Jahan Cruise (Shared Boat)/ Private Superior Cabin**





## DAY 11 - PHNOM PENH

### Disembark Jahan Cruise/ Royal Recent History

After you have enjoyed your last breakfast on Jahan, you will be transferred to the Pier where you will meet with our guide and we transfer you for touring around Phnom Penh.

After the Khmer Rouge regime, the city was sadly left a shadow of its former self. Now, due to a strong, young dynamism, the city is once again a vibrant, growing capital. Spend a half day learning more about the turbulent Khmer Rouge years with visits to Tuol Sleng, a high school turned interrogation prison known as S-21 during the Khmer Rouge era and now a genocide museum; and Cheung Ek, a large memorial commemorating the 17,000 victims who died there under the reign of Khmer Rouge leader, Pol Pot, made famous by the movie "The Killing Fields". While sombre reminders of the cruelty of the Khmer Rouge regime, these visits will also provide an appreciation of the struggle that Cambodian people have faced and their tremendous courage to move on and rebuild their nation. Return to your hotel.

**Meals: Breakfast**

**Accommodation: Raffles Hotel Le Royal/ Landmark Room (Garden View)**

**Address: 92 Rukhak Vithei Daun Penh, off Monivong Boulevard.**

**Tel: (855-23) 981 888. Fax: (855-23) 981 168**







### DAY 12 - PHNOM PENH - SAIGON At Leisure, Saigon

Free at leisure till our car and guide come to your hotel and transfer you to the airport.

Upon arrival Tan Son Nhat airport, after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your name on it. If you cannot locate your guide, please come to the closest Information booth and have them call the emergency number (+84) 9 1871 3456. Your guide will come to meet you and transfer you to hotel.

**Meals: Breakfast**

**Accommodation: The Reverie Saigon Hotel/ Deluxe**

**Address: 22-36 Nguyen Hue Street, Dist. 1**

**Tel: 84 8 6268 1888. Fax: 84 8 3836 5170**





**DAY 13 - SAIGON****Full Day Cu Chi Tunnels and City Tour & Dinner at Former US Ambassador's House**

From Saigon, take a 2hr drive northwest to the famous Cu Chi Tunnels, an immense network of connecting underground tunnels started in 1948 to protect the Viet Cong guerrillas from the French air and ground sweeps. The tunnels also served as living quarters, communication and supply routes, and housed hospitals, food and weapons caches. Touring the underground compounds will provide a better understanding of the history of the tunnels, the hardship of life in the tunnels and the Vietnamese resilience during combat. Return to Saigon.

With over eight million inhabitants and four million motorbikes, Saigon is truly a city that never sleeps. Despite its modernity, Saigon maintains a strong link to the past and our city tour takes in some of Saigon's most historic landmarks including the Notre Dame Cathedral, a red brick edifice with twin spires constructed from materials imported from France (entrance is only permitted when no services are being performed).

Then head across the square to the Central Post Office, completed in 1891. A short drive away is the former Presidential Palace, the headquarters of the Saigon Government during the American War.

Continue to the War Remnants Museum for a vivid perspective of the American War through the eyes of the Vietnamese. (Please note that some of the displays are very graphic.) Experience Saigon's famed street coffee culture while your guide provides a brief language lesson as well as insights into daily life of a Saigonese before returning to your hotel.

Follow our trail through an alley dotted with colonial era mansions until you reach a gate, behind of which an enchanting home awaits. The US Ambassador to South Vietnam in the 1960s, Henry Cabot Lodge, lived in this stylish residence from '60 - '65 and today it has been restored to its former glory. Perfectly suited to social gatherings for up to 40 persons, guests will enjoy a cocktail reception complete with traditional dance performances in the intimate courtyard. A sophisticated Vietnamese meal will be served in the magnificent dining room and is accompanied by live music to create a memorable atmosphere.

**Meals: Breakfast, Dinner**

**Accommodation: The Reverie Saigon Hotel/ Deluxe**





### DAY 14 - SAIGON Departure

Meet your guide in hotel lobby and we transfer you to Saigon airport for your homebound flight.

**Meals:** Breakfast



## YOUR QUOTATION



- Tour quotation is based on the suggested hotel/room categories. Price is subject to change due to availability and fluctuation in airfares.
- We will only proceed with making a booking upon receiving your written confirmation. We recommend your early confirmation to avoid disappointment of unavailability and varying prices.

<b>Tour Price</b>	<b>Based on group of 5 – 10 travelers</b>
<b>Price per person on twin share</b>	<b>US\$ 6,390</b>
<b>Price per person in single room</b>	<b>US\$ 8,655</b>

### NOTES:

- All flight times are local.
- Flight times and the daily order of sightseeing are subject to change.
- Vietnam Airlines allow for advance seat assignment on some domestic and regional flights (those departing Hanoi/Danang/Saigon airports only) with advance seat assignment within 24 hours before departure by check-in online.
- Transfer times are approximate and subject to local conditions at the time of travel.
- Please refer to the pre-departure guide which has been provided with this proposal.





## TOUR INCLUSIONS:

### Inclusive of:

Overnight accommodation is inclusive of hotel tax, hotel service charges and includes daily breakfast  
2D1N Jasmine junk (Shared cruise/ private cabin)  
5D4N Jahan cruise (Shared cruise/ private cabin)  
Port tax in Phnom Penh  
Private transfers and transportation on tour  
Sightseeing with Local English speaking guides (one guide in each city)  
Entrance fees and boat rides  
Water puppet show  
Meals as specified (meals only, no drinks/water)  
Airfares: HAN-REP; PNH-SGN (Economy class with airport tax)  
Cold towels and water on sightseeing days  
Welcome pack  
Airport assistance services upon arrival in Hanoi & Siem Reap

### Non-inclusive of:

Cambodia visa  
Vietnam visa  
Separate luggage truck  
Other meals where not mentioned in the program  
Drinks/water at included lunches and dinners  
Other flights & airport taxes  
Hotel early check in/ Late check-out  
Overweight luggage  
Personal expenses  
Travel insurance  
Tips & gratuities  
Other services not listed in inclusive column

# GENERAL BOOKING CONDITIONS



## PAYMENT

- 20% of the total tour cost to be deposited upon commitment of the tour. This deposit is non-refundable.
- 80% of the total tour cost to be paid 46 days prior to arrival date.
- 100% of the total tour is required 45 days prior departure or within 24 hours of confirmation if travelling within 45 days from departure.
- For payment by credit card, please go to our secured website at the following <http://www.trailsofindochina.com/payment/loginpayment> to access for online payment and log in with username and password as below:  
Username: go  
Password: payment
- For payment by Wire transfer, you will find our bank details on invoice that will be sent to you once all services are confirmed. Please kindly note that Any bank charges levied by your bank relating to transfer must be covered by you. If payment amount is less than US\$ 1,000, you will be required to add in another US\$ 35 international transactions fee.

Kindly make sure that you list our sale code or invoice number so that your payment can be identified exactly.

**CANCELLATION:** Any cancellations must be made in writing.

- 22 days or more prior to arrival date: 20% deposit
- 21 - 15 days prior to arrival date: 50% of the total tour cost
- 14 - 8 days prior to arrival date: 75% of the total tour cost
- 7 days or less prior to arrival date: 100% of the total tour cost

**Special conditions:** Depending on airlines, hotels, cruises' cancellation policies, the above conditions may be modified.



### VISAS

Please ensure your passport is valid more than 6 months from the date of return for every country you are visiting. Please also ensure there is sufficient space in your passport to allow for all immigration procedures, taking note that some South East Asian countries take up a full page for the visa sticker and need yet more space on a separate page for entry & exist stamps.

Kindly note that visa service is not included in our proposal. Please contact Trails of Indochina for any visa service or guidance. Please note the following general information is subject to change concerning visas from our part of the world.

**Vietnam:** A one month single entry visa is available on arrival with a pre-arranged visa invitation authorization letter. The visa invitation letter processing time is two weeks, rush service may be available at additional cost. The costs per person for the visa invitation authorization letter processing fee are \$50 and an additional \$25 per person must be paid in cash on arrival along with two passport photos at the Visa On Arrival Counter located in the International Airport. Selected nationalities can travel visa-free for 15 days if arriving by air or can apply e-visa (subject to change). Please refer for more details from Vietnam Predeparture Information

**Cambodia:** Visa available on arrival at the Airport with 1 passport photo. Cost: US\$ 30 per person - US\$ 37 per person in cash. Please refer to the details from Cambodia Predeparture Information

### TRIP & TRAVEL INSURANCE

The tour price does not include personal insurance. Travelers are highly recommended to purchase Trip Insurance & Travel Insurance upon commitment of the booking in case of force majeure. Trip Insurance covers the cost of your trip should you be forced to cancel your trip before you start the trip. Travel Insurance covers such costs as emergency and medical evacuation, hospital fees, property loss, etc which could possibly happen during the trip. If you would like Trails of Indochina to have a copy of your Trip Insurance & Travel Insurance information in case of emergency, please forward these details to your agent who will in turn forward to our office.